

[City Letterhead or City Contact Information]

[Date]

To Whom It May Concern,

Re: Written Concurrence for Operational Changes

This letter serves as the City of [City Name]'s formal written concurrence with the proposed operational changes submitted by Recycle From Home.

We acknowledge and approve the following updates as described:

1. New Premium User Option

Customers will have the option to subscribe to a Premium membership at \$5.99/month (billed through the Apple and Android app stores). Premium Users will receive 100% of the CRV refund with no service fee deducted.

2. Service Fee Adjustment

The standard service fee deducted from CRV refunds will increase from 10% to 30%.

3. Welcome Kit Delivery Change

Branded recycling bags will continue to be provided at no cost. First-time customers will use their own bags for the initial pickup, at which time the company's welcome kit will be delivered. This adjustment is intended to reduce unnecessary shipping and inventory waste.

The City of [City Name] agrees that these modifications align with the objectives of providing efficient and sustainable recycling services to our community.

Please feel free to contact us with any further questions or if additional documentation is required.

Sincerely,