



Budget Update Quarter 2 FY 2025

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Deputy Finance Director

February 5, 2025

General Fund

General Fund, Measure X Fund, Historic Civic Center Fund, Pension Stabilization Trust Fund

General Fund Inflows Highlights

Revenues + Transfers In

Estimated Inflows Received: 47.0%

Quarter 2 is on track with 50% of the year completed and 47.0% of the inflows received.

Overall, inflows are up 4.4% when compared to the same quarter in FY 2024.

- Book Entries = **-\$2.7 million**
- Adjusted for book entries, up by 12.1% compared to the same quarter in FY 2024.

Top 5 Revenues, Compared to Quarter 2, FY 2024



Property Tax – Increasing 4.2%, or \$1.7 million



Sales Tax – Decreasing 0.4%, or \$0.1 million



Current Services – Decreasing 3.2%, or \$0.2 million



Other Taxes – Increasing 4.6%, or \$0.2 million



Other Revenue – Increasing 4.9%, or \$0.2 million

General Fund Mid-Year Changes

With the updated Mid-Year projections, the General Fund inflows are estimated to decrease by 0.4%, or \$1.0 million, from \$234.5 million to \$233.5 million.

General Fund Inflows Revenue + Transfers In Budget to Mid-Year Estimates FY 2025

General Fund Revenue Category	Cumulative Budget FY 2025	Mid-Yr Estimate FY 2025	\$ Change	% Change
Sales Tax	\$ 56,919,838	\$ 55,568,560	\$ (1,351,278)	-2.4%
Measure X	43,693,000	42,481,611	(1,211,389)	-2.8%
Property Tax	65,623,930	65,736,729	112,799	0.2%
Other Revenue	11,067,362	11,134,068	66,706	0.6%
Current Services	12,849,409	12,503,437	(345,972)	-2.7%
Other Taxes	14,789,698	15,585,589	795,891	5.4%
Payments in Lieu of Services	7,874,038	7,773,943	(100,095)	-1.3%
Intergovernmental Revenues	3,828,484	4,695,466	866,981	22.6%
Licenses, Fees & Permits	2,091,186	2,361,580	270,394	12.9%
Utility Service Charges	8,000	10,000	2,000	25.0%
Fines, Penalties & Forfeitures	1,290,195	1,170,137	(120,058)	-9.3%
Special Assessments	779,667	779,667	-	0.0%
Investment Earnings	6,484,027	6,484,027	-	0.0%
Total Revenues	\$ 227,298,834	\$ 226,284,813	\$ (1,014,021)	-0.4%
Transfers In	7,203,964	7,203,964	-	0.0%
Total Inflows	\$ 234,502,798	\$ 233,488,776	\$ (1,014,021)	-0.4%

The changes in Mid-Year estimates are based on four revenue categories:

01 Sales Tax

Based on the current economic outlook, sales tax is projected to decrease by \$2.6 million as compared to original estimates. Regular sales tax revenues are anticipated to decrease by \$1.4 million, and Measure X is expected to decrease by \$1.2 million.

02 Current Services

The primary decreases in this category are for Engineering & Inspection, Plan Check – Building, and AMR System Enhanced Fees.

03 Other Taxes

Other Taxes is increasing by \$0.8 million partially due to a new hotel becoming operational and increases in franchises revenue.

04 Intergovernmental Revenues

With an increase of \$0.9 million, Intergovernmental Revenues includes increases in grant revenue, state mandated reimbursements, and fire mutual aid reimbursement.

General Fund Inflows Revenues + Transfers In

Mid-Year Estimates to Actuals – December 2024

General Fund Revenue Category	Mid-Yr Estimate FY 2025	Through Q2 FY 2025	% Received
Sales Tax	55,568,560	18,868,705	34.0%
Measure X	42,481,611	14,063,186	33.1%
Property Tax	65,736,729	42,036,911	63.9%
Other Revenue	11,134,068	4,703,144	42.2%
Current Services	12,503,437	6,761,277	54.1%
Other Taxes	15,585,589	5,594,430	35.9%
Payments in Lieu of Services	7,773,943	3,837,821	49.4%
Intergovernmental Revenues	4,695,466	2,792,461	59.5%
Licenses, Fees & Permits	2,361,580	1,244,537	52.7%
Utility Service Charges	10,000	5,014	50.1%
Fines, Penalties & Forfeitures	1,170,137	430,548	36.8%
Investment Earnings	6,484,027	4,388,393	67.7%
<i>GASB31 Gain/ Loss on Investment</i>	-	(2,649,865)	N/A
Special Assessments	779,667	-	0.0%
Total Revenues	\$ 226,284,813	\$ 102,076,560	45.1%
Transfers In	7,203,964	7,771,673	107.9%
Total Inflows	233,488,776	109,848,233	47.0%
<i>Total Inflows (w/ o GASB31)</i>	\$ 233,488,776	\$ 112,498,098	48.2%

General Fund Inflows Revenues + Transfers In

Sales Tax – General Fund 110

Quarter	Reporting Period	FY 2024 Quarter Total	FY 2025 Quarter Total	Yr over Yr Qtrly Total Change \$	Yr over Yr Qtrly Total Change %
3 rd Quarter	July – Sept	\$15,432,455	\$15,197,397	(\$235,058)	(1.5%)
4 th Quarter	Oct – Dec	14,965,270			
1 st Quarter	Jan – Mar	13,767,223			
2 nd Quarter	Apr – June	15,602,871			
Fiscal Year Total		\$59,767,819	\$15,197,397		

Projected FY 2025 \$55,568,560

Percentage of estimated revenue received 27.3%

General Fund Inflows Revenues + Transfers In

Sales Tax – Measure X Fund 120

Quarter	Reporting Period	FY 2023 Quarter Total	FY 2024 Quarter Total	Yr over Yr Qtrly Total Change \$	Yr over Yr Qtrly Total Change %
3 rd Quarter	July – Sept	\$10,754,214	\$10,487,861	(\$266,353)	(2.5%)
4 th Quarter	Oct – Dec	11,202,340			
1 st Quarter	Jan – Mar	10,319,771			
2 nd Quarter	Apr – June	10,745,039			
Fiscal Year Total	\$43,021,364	\$10,487,861			

Projected FY 2024 \$42,481,611

Percentage of estimated revenue received 24.7%

General Fund Outflows Highlights

Expenditures + Transfers Out

- 01** The cumulative outflow budget is \$292.7 million
- 02** Through December, approximately 50% of FY complete (approximately, due to timing of payments)
- 03** Overall outflows % of cumulative budget spent 35.7%
- 04** <40% Spent: CIP/O&M Projects, City Manager’s Office, Debt Service, Economic Development, Elected Officials, General Government, and Information Technology

General Fund Outflows Expenditures + Transfers Out

Budget to Actuals, Quarter 2, FY 2025

General Fund Expenditures By Department	Cumulative Budget FY 2025	Through Q2 FY 2025	% Spent
CIP/ O&M Projects	\$ 73,969,286	\$ 17,503,336	23.7%
City Manager's Office	15,254,994	3,585,107	23.5%
Community Services	20,258,813	8,498,458	41.9%
Debt Service	23,357,926	4,802,423	20.6%
Economic Development	1,692,601	341,188	20.2%
Elected Officials	175,230	57,353	32.7%
Finance	4,818,826	2,211,345	45.9%
Fire	36,856,134	18,543,659	50.3%
General Government	34,285,890	11,893,786	34.7%
Human Resources	3,092,679	1,347,808	43.6%
Information Technology	1,121,713	229,413	20.5%
Legal & Risk Management	2,099,380	970,949	46.2%
Planning & Development	9,318,371	3,833,554	41.1%
Police	60,795,243	28,282,409	46.5%
Public Works	5,630,237	2,264,605	40.2%
Total Expenditures	\$ 292,727,324	\$ 104,365,393	35.7%
Transfers Out	10,883	10,883	100.0%
Total Outflows	\$ 292,738,207	\$ 104,376,276	35.7%

General Fund Reserves

The General Fund has multiple reserves in fund balance for various purposes. For the full list, please reference the City’s financial statements, Note 15 (for Fiscal Year Ending June 30, 2024, page 114). This quarterly update highlights four of those reserves. FY 2024 audited amounts are noted in the table.

1	2	3	4
Equal to 3 months of operating expenditures Adjusted at the end of each fiscal year	Been in place for 20-years Since FY 2022, we no longer add new money into this reserve at the end of the fiscal year	Reserve for pension related expenditures – debt service payments for the Pension Obligation Bonds or the City’s CalPERS unfunded accrued liability (UAL) contributions.	Unspent Measure X funds that don’t roll into next FY will go into the reserve Reserve amount discussed with Council each year through the budget cycle
Emergency Contingency	Budget Balancing	Pension Stabilization	Measure X Reserves
\$50,316,648	\$3,922,049	\$46,483,830	\$34,013,073

Utilities Funds

Electric Funds, Water Funds, Sewer Funds

Utilities Funds

Water Funds	2012 Water Revenue Bond Project Fund	Water Capacity Fund	Reclaimed Water Utility Fund	Water Utility Fund	Water Utility Grant/ Agreement Fund
Sewer Funds	Sewer Capacity Fund	2013 Wastewater Revenue Bond Project Fund	Sewer Utility Fund	Sewer Utility Grant/ Agreement Fund	
Electric Funds	Direct Access Electric Utility Fund	Greenfield Electric Utility Fund	Electric Utility Grant/ Agreement Fund		

Utilities Funds Inflows

Revenues + Transfers

Estimated Inflows Received: 42.9%

Quarter 2 is on track with 50% of the year completed and 47.0% of the inflows received.

Overall, inflows are down 6.8% when compared to the same quarter in FY 2024.

- Book Entries = **-\$2.7 million**
- Adjusted for book entries, down by 2.8%, or \$1.6 million, compared to the same quarter in FY 2024. The change in the Investment Earnings category is due to how the City must report the unrealized gains/losses from investments. These are book entries and not actual cash.

Utilities Funds Inflows Revenues + Transfers

Estimated Inflows Received:
42.9%

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Utilities Funds Inflows Highlights

Quarter 2 Actuals, FY 2024 to FY 2025



Electric

↑ 1.6% increase, \$0.2M

↑ Current Services

↑ Fees & Permits

↑ Fines, Penalties & Forfeitures

↓ Intergovernmental Revenues

↓ Investment Earnings

↑ Other Revenue

↓ Utility Service Charges



Water

↓ 3.7% decrease, \$1.3M

↓ Current Services

↑ Fees & Permits

↑ Fines, Penalties & Forfeitures

↓ Intergovernmental Revenues

↓ Investment Earnings

↓ Licenses, Fees & Permits

↓ Other Revenue

↑ Utility Service Charges



Sewer

↓ 3.3% decrease, \$0.5M

↑ Current Services

↓ Fees & Permits

↓ Fines, Penalties & Forfeitures

↓ Investment Earnings

↓ Licenses, Fees & Permits

↑ Other Revenue

↓ Utility Service Charges

Utilities Funds Inflows Revenues + Transfers In

FY 2025, Budget to Mid-Year Estimates

Enterprise Funds Fund Type	Cumulative Budget FY 2025	Mid-Year Estimate FY 2025	\$ Change	% Change
Electric	\$ 20,955,275	\$ 19,044,472	\$ (1,910,803)	-9.1%
Water	72,672,998	79,735,087	7,062,089	9.7%
Sewer	36,672,674	40,148,276	3,475,602	9.5%
Total Revenues	\$ 130,300,947	\$ 138,927,835	\$ 8,626,888	6.6%
Transfers In - Electric	-	-	-	N/A
Transfers In - Water	-	-	-	0.0%
Transfers In - Sewer	-	-	-	N/A
Total Inflows	\$ 130,300,947	\$ 138,927,835	\$ 8,626,888	6.6%

Utilities Funds Inflows Revenues + Transfers In

FY 2025, Mid-Year Estimates to Actuals – December 2024

Enterprise Funds Fund Type	Mid-Yr Estimate FY 2025	Through Q2 FY 2025	% Received
Electric	\$ 19,044,472	\$ 9,662,038	50.7%
<i>GASB31 Gain/ Loss on Investment</i>	-	358,185	N/ A
Water	79,735,087	33,151,189	41.6%
<i>GASB31 Gain/ Loss on Investment</i>	-	686,633	N/ A
Sewer	40,148,276	14,691,063	36.6%
<i>GASB31 Gain/ Loss on Investment</i>	-	1,028,036	N/ A
Total Revenues	\$ 138,927,835	\$ 59,577,143	42.9%
Transfers In - Electric	-	-	N/ A
Transfers In - Water	-	-	N/ A
Transfers In - Sewer	-	-	N/ A
Total Inflows	\$ 138,927,835	\$ 59,577,143	42.9%
Total Inflows (w/ o GASB31)	\$ 138,927,835	\$ 57,504,289	41.4%

Utilities Funds Outflows Highlights

Expenditures + Transfers Out

Outflows 22.6% of budget spent:

Electric – 25.6 %

Water – 23.8 %

Sewer – 20.1 %

✓ Operating budget 28.1% spent

✓ Operating budget 43.1% spent

✓ Operating budget 37.9% spent

✓ CIP / O&M budget
2.4% spent

✓ CIP / O&M budget
7.8% spent

✓ CIP / O&M budget
9.6% spent

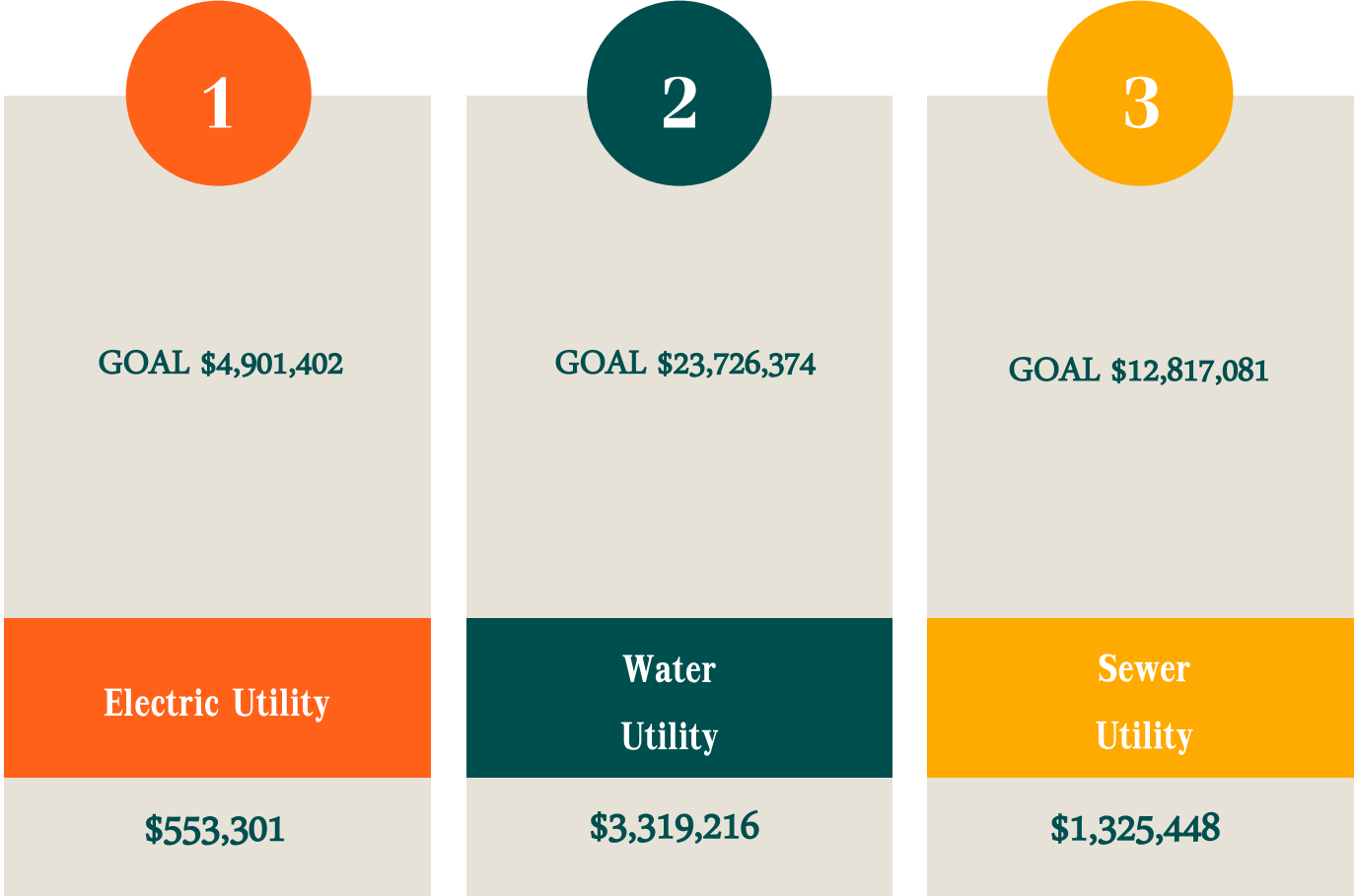
Utilities Funds Outflows Expenditures + Transfers Out

Budget to Actuals, Quarter 2, FY 2025

Enterprise Funds Expenditures By Department	Cumulative Budget FY 2025	Through Q2 FY 2025	% Spent
Electric			
CIP/ O&M Projects	\$ 2,267,695	\$ 55,433	2.4%
Debt Service	83,692	28,135	33.6%
Planning & Development	192	192	100.0%
Public Works	108,476	18,313	16.9%
Utilities Department	21,017,636	5,908,233	28.1%
Electric Total	23,477,690	6,010,307	25.6%
Water			
CIP/ O&M Projects	\$ 76,255,957	\$ 5,982,169	7.8%
Debt Service	375,320	127,198	33.9%
Planning & Development	54,853	23,528	42.9%
Public Works	771,654	274,997	35.6%
Utilities Department	61,844,382	26,756,592	43.3%
Water Total	139,302,166	33,164,484	23.8%
Sewer			
CIP/ O&M Projects	\$ 58,477,029	\$ 5,607,603	9.6%
City Manager's Office	-	(18)	N/A
Debt Service	209,914	70,568	33.6%
Planning & Development	34,916	17,724	50.8%
Public Works	475,428	170,007	35.8%
Utilities Department	33,783,022	12,825,246	38.0%
Sewer Total	92,980,309	18,691,129	20.1%
Transfers Out - Electric	-	-	N/A
Transfers Out - Water	-	-	N/A
Transfers Out - Sewer	-	-	N/A
Grand Total	\$ 255,760,165	\$ 57,865,920	22.6%

Utilities Funds Reserves

The Utilities Funds target reserve amount for each of the operating funds shall be set at ninety (90) days. To build the target reserve amount, the Utilities Department shall annually contribute ten percent (10%) of the difference between actual operating revenues and actual operating expenses for each of the Utilities Department Operating Funds at the beginning of each fiscal year until the target reserve is met. Depending on the fund, it will take time to hit the target reserve amount. If the reserve amount exceeds the target reserve amount, the additional funds shall remain in reserves. The reserve process occurs annually, once the audit and financials are finalized.





Questions?



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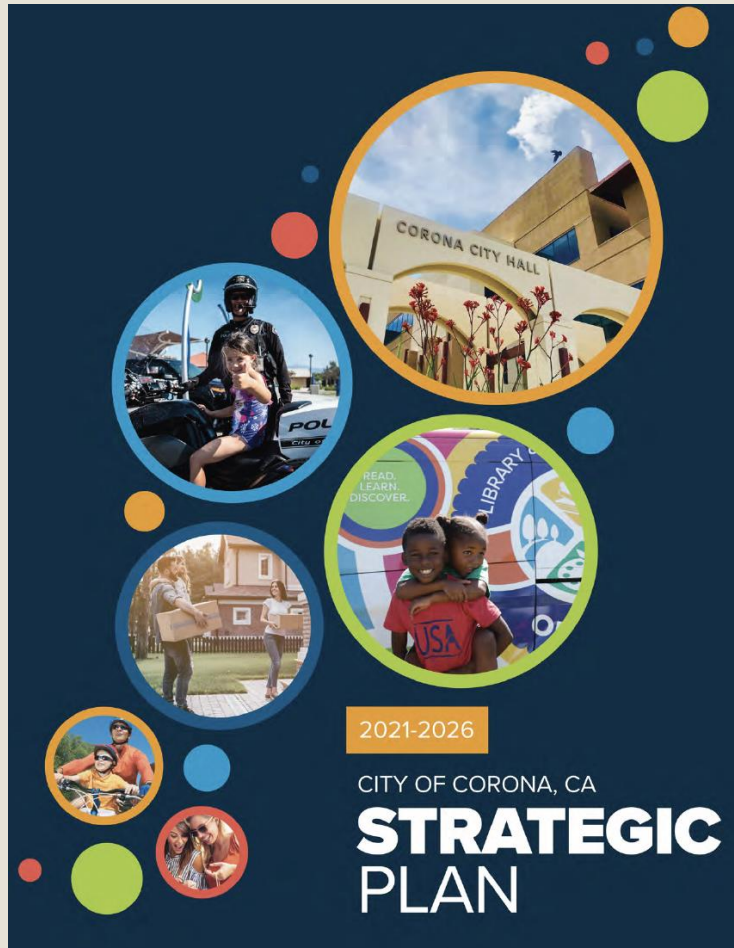


Strategic Plan Implementation Progress Report Fiscal Year 25, Q2

Aminah Mears, DPA

Assistant to the City Manager

The Plan



- 1 Vision
- 1 Purpose
- 6 Value Statements
- 6 Goals
- 21 Objectives
- 138 Strategic Actions
- 125 Performance Indicators & Measures

Milestone



VISION

Corona will be a safe, vibrant,
family-friendly community.



PURPOSE

Create a community
where *everyone* can thrive.

VALUES

We are Bold

We **challenge the status quo** in our relentless pursuit to **rethink how we do business**. We are on a mission to **innovate, modernize services, and bring government into the 21st century**.

We are Humble

Everyone has a role to play, and we find purpose in **doing our part**. We **own mistakes** and learn from them to **become better**. We **value feedback**, embrace our vulnerabilities, and take time to celebrate others.

We are Driven

We have strong **work ethic** and **tackle issues head on**, even the tough stuff. We **anticipate problems**, develop creative solutions, and **push ourselves to be better**.

We are Honest

We strive to **do what is right, not what is easy**. We keep our commitments and **take responsibility for results**, even if things go wrong.

We are Kind

No matter who you are or where you are from, you're welcome here. **We embrace diversity, treat people with dignity, and genuinely care for others**.

We are a Team

We give voice to our community. We trust and honor the process of collaboration. **We achieve more together**.

GOALS



Financial
Stability



Strong
Economy



Sound
Infrastructure



Safe
Community



Sense of
Place



High Performing
Government



FY25 Q2 Progress Report

Projects, Performance Measures & Milestones

Available ON



ENVISIO

<https://performance.envisio.com/dashboard/cityofcorona2172>



Financial Stability

Progress Highlights



Identify core services and service levels for both mandates and non-mandated services



Pursue an AAA/Aaa/AAA GO Bond credit rating from S&P and Moody's & Fitch.



Increase the percentage of services funded via external sources



Utilize Strategic Plan to guide future financial decisions



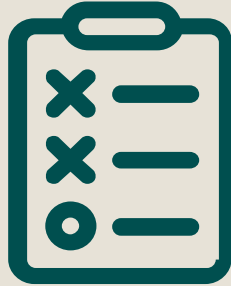
Financial Stability *Performance Report*

Measure	FY24 Q2	FY25 Q2	Trend	Benchmark
POB Balance (in millions)	\$243M	\$225M	↓	\$0M
% of GO Debt Capacity Used	6.42%	5.85%	↓	< 10%
Debt Payments as a % of Operating Budget	9.4%	8.49%	↓	< 10%
Outstanding Debt per Capita	\$1,916	\$1,766	↓	< \$2,000
Unfunded Pension Liability (in millions)	\$81.79M	\$108.32M	↑	\$0M
GO Bond Credit Rating	AA+	AA+	=	AAA
Diversity of Revenue Sources	14	14	=	< 50% from sales tax



Strong Economy

Progress Highlights



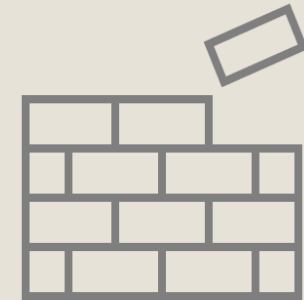
Review and update the City's purchasing process to ensure it follows best practices and provides better opportunities for local vendors



Redevelop the Corona Mall Properties, secure tenants, and revitalize the South Mall parking lot by early 2025.



Review and update the City's Historic building guidelines and explore the establishment of a Historic Building Ordinance with clear preservation guidelines



Explore the feasibility of a facade improvement program.



Strong Economy *Performance Report*

Measure	FY24 Q2	FY25 Q2	Trend	Benchmark
# of Small Business Grant Applicants	183	0	↓	>95
# of Companies Supported via Team Corona Meetings/Businesses Assisted, Supported, and Promoted	68	50	↓	>30
# of Corona Mall Properties Redeveloped	6	28	↑	>3
% of Business Resources that can be Accessed in Spanish	60%	60%	=	100%
% of Commercial Brokers Engaged With	11%	25%	↑	>20%
% of Small Businesses that remain Open One Year After Participating in Various Entrepreneurship Programs	100%	100%	=	100%
% of Emprendedor@s graduates that successfully launch their business	100%	100%	=	100%

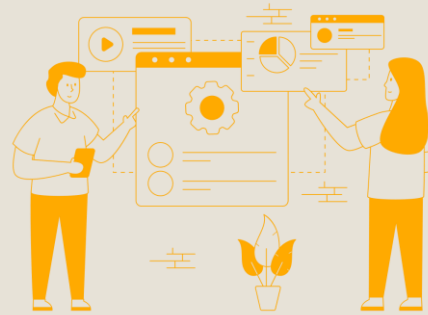


Sound Infrastructure

Progress Highlights



Develop an asset management program for all city infrastructure, including condition assessments, lifecycle determinations, and preventative maintenance program for major capital assets – including City Buildings – to extend their lifecycle



Develop a long-term capital reserve/asset management funding policy for maintaining and replacing infrastructure assets.



Modernize traffic cameras and explore AI to optimize traffic flows



Build an up-to-date Geographic Information System (GIS) inventory of all utility infrastructure.



Sound Infrastructure *Performance Report*

Measure	FY24 Q2	FY25 Q2	Trend	Benchmark
% of Street Signs Replaced within Target Timeframes (30 days)	98.2%	100%	↑	>95%
Town-wide Average Street PCI Rating	72	73	↑	>70%
% of Residents Rating Recreation Facilities as Good or Excellent	66%	74%	↑	>65%
% of Residents Rating the Availability of Paths and Walking Trails as Good or Excellent	64%	62%	↓	>65%
% of Residents Rating the Bike Lanes as Good or Excellent	60%	59%	↓	>60%
% of Residents Rating the Quality of Public Parks as Good or Excellent	75%	74%	↓	>75%



Safe Community

Progress Highlights



Upgrade and maintain the City's 911 system to ensure reliable emergency response



Explore opportunities to adopt best practices and computer aided dispatch systems.



Raise public awareness of local hazards and risks via a communication initiative



Create a Fire Safe Council to better equip residents to mitigate impacts of natural disasters.



Develop a strategy to meet the mandated Regional Housing Needs Assessment residential unit numbers.



Safe Community *Performance Report*

Measure	FY24 Q2	FY25 Q2	Trend	Benchmark
Average Police Response Time to Priority 1 Calls	00:05:54	00:05:40	↓	<0:05:40
Average Police Response Time to 90% of Priority 1 Calls	00:04:50	00:04:24	↓	<0:04:45
Medical Calls – Response Time 90 th Percentile Performance	00:04:50	00:06:58	↑	<0:07:11
Average Response Time to All Fire Incidents	00:05:22	00:05:11	↓	<0:05:30
Property Crimes	779	653	↓	<800
% of Community Satisfaction Rating of Public Safety Efforts	67%	69%	↑	>65%
Number of Homeless Individuals Within the City	65	65	=	<90

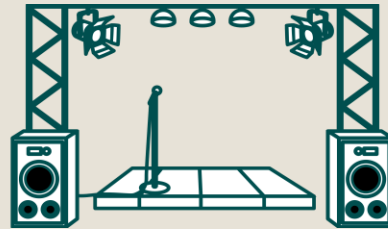


Sense of Place

Progress Highlights



Increase the City's support, coordination, and partnerships to enhance veteran services and programs.



Increase large-scale recreation events (sports themed, food, etc.) that provide both social and economic benefits to the community.



Explore the feasibility of expanding inclusive playground equipment across the City.

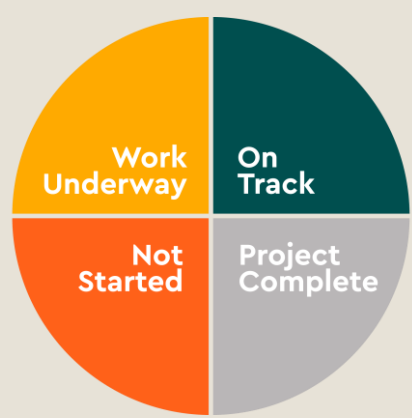


Utilize volunteer-led hikes to help residents become familiar with trail and park opportunities



Sense of Place *Performance Report*

Measure	FY24 Q2	FY25 Q2	Trend	Benchmark
% of Residents Rating Corona as a Place to Live as Good or Excellent	84%	83%	↓	>85%
% of Residents Rating Corona as a Place to Raise a Child as Good or Excellent	79%	83%	↑	>80%
% of Residents Rating the Overall Image or Reputation of Corona as Good or Excellent	69%	69%	=	>65%
% of Residents Very Likely to Recommend Living in Corona to Someone Who Asks	88%	87%	↓	>90%
% of Residents who say, given the chance to start over, they would choose to live in Corona Again	83%	83%	=	>85%
% of Residents Rating the Community's Openness and Acceptance Towards People of Diverse Backgrounds as Good or Excellent	74%	75%	↑	>75%



High Performing Government

Progress Highlights



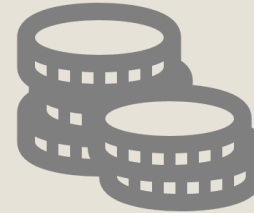
Finalize the development of the Electronic Document Management System (EDMS).



Increase the number of online options for all major City services that can be offered virtually.



Improve the City website for ease of use and set to launch by end of FY25.



Enhance state and federal advocacy efforts using contract lobbyists and dedicated staff support.



Create a formalized staff training and development program on a wide range of topics, with a focus on increasing management skills for supervisors.

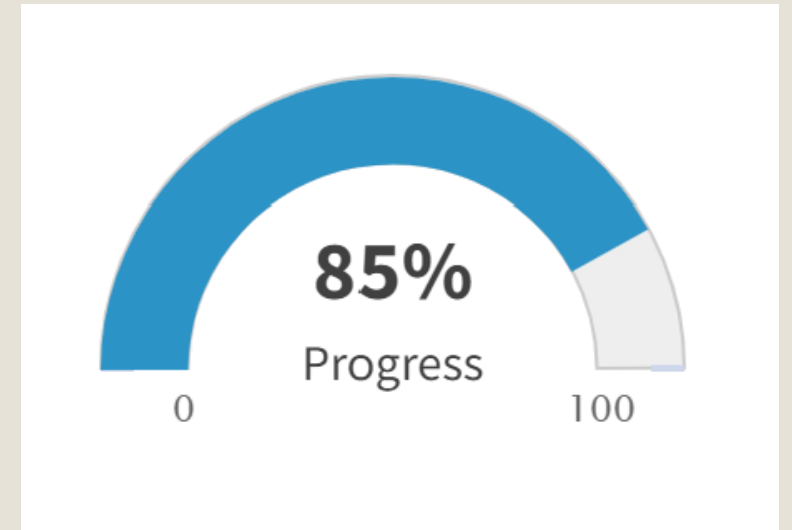
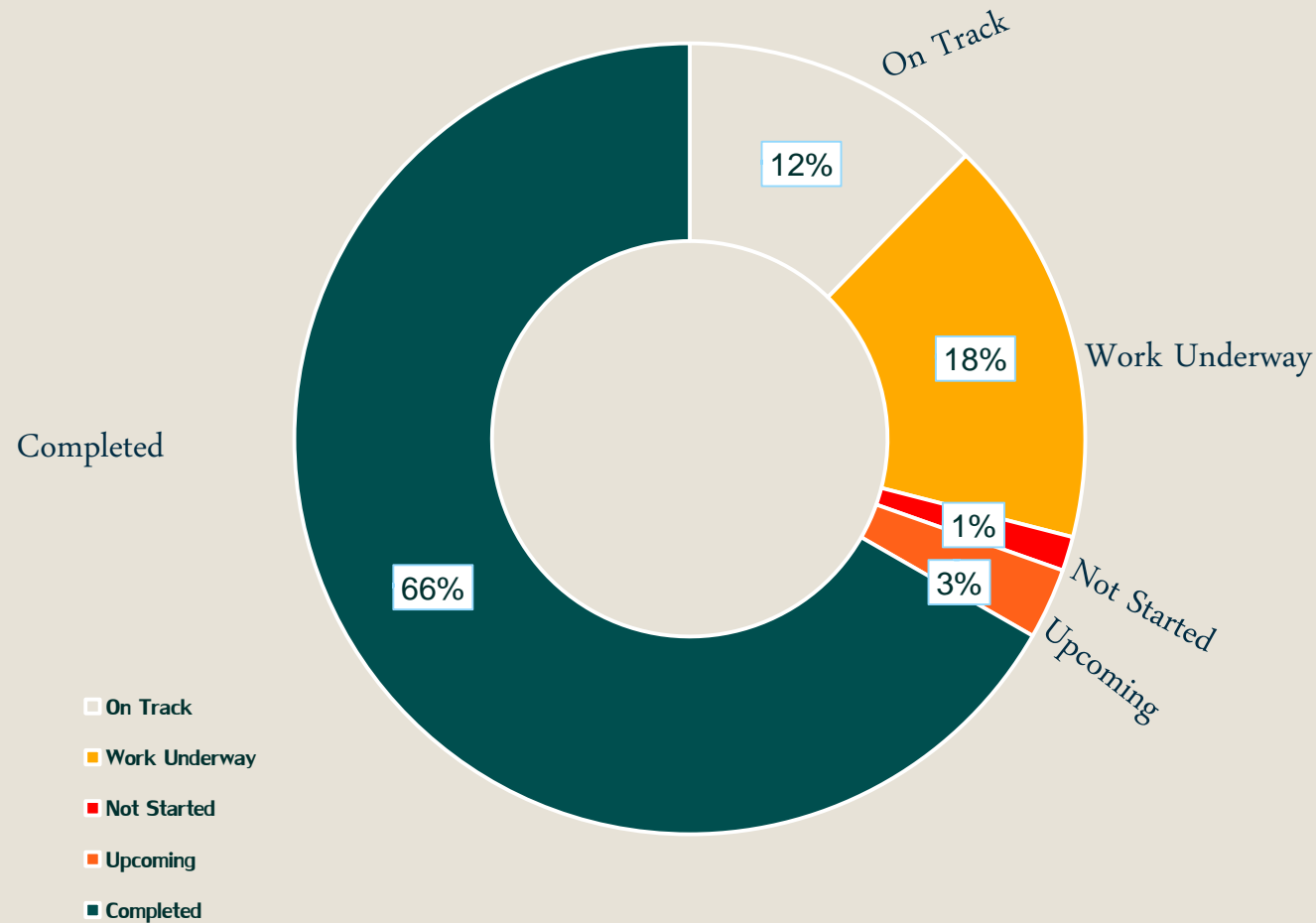


High Performing Gov't *Performance Report*

Measure	FY24 Q2	FY25 Q2	Trend	Benchmark
% of Major City Services that are Offered Virtually	82%	84%	↑	>80%
% of Residents Rating the Overall Direction the City is Taking as Good or Excellent	56%	59%	↑	>60%
% of Residents Rating Overall Quality of City Services as Good or Excellent	65%	68%	↑	>70%
% of Residents who Believe All City Residents are Treated Fairly	65%	64%	↓	>70%
% of Residents Rating Value of Services as Good or Excellent	48%	47%	↓	>50%
Employee Turnover Rate	4.49%	4.44%	↓	<5%

Strategic Plan Overall Progress

Overall Summary





Q2 By the Numbers

Operational Performance Update

(Compared to FY24 Q2 Numbers)



Community Services



3,778

Trees Trimmed



230

Trees Planted



118

Trees Removed



102,876

Registered Library Users



9,103

Library Program
Participants



860/4,568 Hours
Community Volunteers



15,100
Attendees @
Special Events



6,153
Recreation Activity
Participants



33,370
Corona Cruiser
Ridership



12,552
Dial-a-Ride Ridership



Homelessness



1,582

CPD Homeless Related
Calls for Service



325

Cubic Yards of Debris
Removed



293

Emergency Shelter
Clients Served



12

Permanent Housing
Placements



107

Emergency Shelter
Beds Available



130

City Net Street Outreach
& Engagement Contacts



Community Engagement



4,051,833

Social Media Impressions



626,299

Website Visits



104,780

Emails Opened



200,029

Social Media Engagements



249,551

Total Social Media Audience



871,466

Total Video Views

Sincerest thanks to the
Corona Parks Foundation
for their generous donation that
helped make this playground possible.

SeeClickFix



759
Total Tickets submitted

1.4
Average days to
acknowledge

28
Average days to close



201
Graffiti Tickets



42,987 sqft
Graffiti Removed



362
Parkway Maintenance Tickets
(Landscape and Trees)



1,155
Street Maintenance Tickets

city of CORONA

Office of Economic Development

At the CORE of Economic Prosperity
Commerce | Opportunity | Resiliency | Engagement



201*

New Businesses



50

Businesses Assisted, Supported, &
Promoted



1,218*

Business License Renewals



24

Live Work Corona Pledges



10

Business Outreach & Visitations



1

Partnership events with the Corona
Chamber

** This number reflects business with physical locations in Corona.*

Planning & Development



PLANNING SERVICES

387

Applications Processed

100%

Applications Processed on Time

21

Average Days to Process Applications

(Does not include over the counter permit)

TBD

Satisfaction Rating



DEVELOPMENT SERVICES

400

Plan Checks/Permits Issued*

95%

Plan Checks/Permits Issued on Time*

11

Avg. Days to Review Plan Checks/Permits

(Dry Utility, Grading, TTM/PM Plan Checks & Permits)

70%

Satisfaction Rating



INSPECTION SERVICES

3,064/868

Building/Infrastructure Inspections

99%

Inspections Completed on Time

1

Avg. Days to Complete Inspections

100%

Satisfaction Rating



PLAN CHECK

653/1,005

Building Plan Checks/Permits Issued

99%

Plan Checks/Permits Processed on Time

6.13/3.65

Avg. Days to Review Plan Checks/Permits (first check/rechecks)

85.4%

Satisfaction Rating



CODE COMPLIANCE

428

Cases Opened

566

NOVs Issued

392

Cases Closed

394

Citations Issued



Public Works



TRAFFIC ENGINEERING

60

Work Orders Completed
(signing, striping, curb painting)

170

Traffic Signals Maintained

77

Traffic Plan Checks



CAPITAL PROJECTS

71

Active CIP Projects

48

Planning/Design Phase

25

Out to Bid/Under Construction

1

Projects Completed



NPDES INSPECTIONS

64

Commercial/Industrial Inspections

33

Construction Site Inspections

30

Illicit Connections & Discharges Identified



STREET MAINTENANCE

1,155/1,181

Work Orders Received/Completed

7,099

Curb Miles Swept

143

Streetlights Repaired

7,507 SF

Sidewalk, Curb, Gutter Replaced



FLEET

275 / 287

Scheduled vs. Unscheduled Repairs

258

Vehicles & Equipment Inspected

28 / 35

Fire Apparatus Inspections/ Unscheduled Repairs



Public Safety



4,219

Calls for Service



73.33%

Response to fire incidents at 6:00 mins or less



80.79%

Response to medical calls at 6:00 mins or less



23,676

Calls for Service



52%

Response rate at 5:00 mins or less*
*Response to Priority 1 Calls



04:24

90% of response time falls under*
*Response to Priority 1 Calls



4:53

Average Response Time



76

Fire Calls



2,557

Medical Calls



951

Fire Inspections



981

Arrests



2,213

Vehicle Citations



1,492

Parking Citations



251

Vehicles Towed



Utilities



BILLING & ADMINISTRATION

3:15 Minutes
Average Speed of Answer

139,687
Bills Mailed

10,579
Customer Service Calls

35.4%
Auto Pay Subscriptions



UTILITIES MAINTENANCE

3,664/3,618
Work Orders Received / Closed

69,280
CCTV Inspected

74,527 LF
Sewer Mains Cleaned

159
Meters Replaced



ELECTRIC UTILITY

99.94%
Time Power is On

132,406
Mins. w/ Power

74
Mins. w/o Power

4
Electrical Outages



WATER UTILITY

2.679 Billion Gal.
Water Treated

1,320/100%
Water Samples / Compliance Rate

1.002 Billion Gal.
Wastewater Treated

2,305/100%
Wastewater Samples / Compliance Rate



Internal Support



ACCOUNTING

86%
Invoices Paid within 30 days

6,642
Invoices Processed

34
Consecutive Years Receiving GFOA Award



HUMAN RESOURCES

16
Jobs Posted

47
New Hires

42
Promotions

44
Separations



PURCHASING

17
Bids Issued

167
Contracts Executed

292
Purchase Orders Issued

425
P-Tracks Completed



CLERK'S OFFICE

261
Public Records Requests

10
Agendas Published

25
Claims Received

16
Subpoenas Processed



INFORMATION TECHNOLOGY

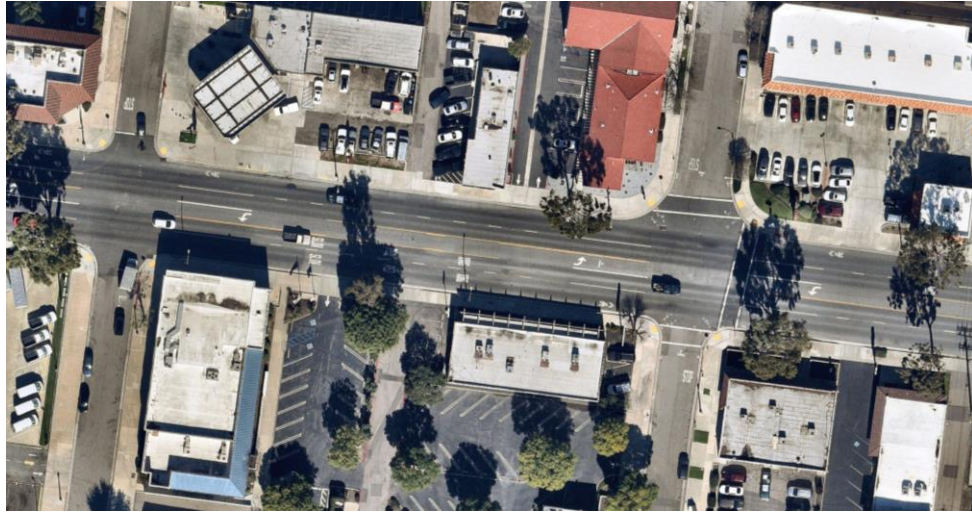
4,929,316
Total Cyber Attacks Deflected

2,964
IT Service Requests Completed

#5
National Ranking for IT Services
(Population 125K-250K)

6th Street Lane Reduction Traffic Flow

Previous Condition



AM Westbound Travel 6-8am:

Average 2:00 Travel Time



PM Eastbound Travel 4:30-6:30pm:

Average 2:22 Travel Time

*Data collected using time stamped recorded traffic camera surveillance footage

New Lane Reduction Design



AM Westbound Travel 6-8am:

Average 3:21 Travel Time

1:21 Delay Incurred

Average 2:19 Travel Time

0:19 Delay Incurred
after signal retiming

PM Eastbound Travel 4:30-6:30pm:

Average 5:10 Travel Time

2:48 Delay Incurred

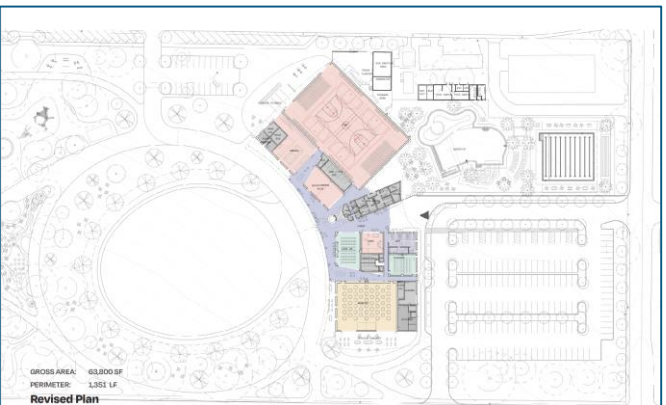
Average 3:38 Travel Time

1:16 Delay Incurred
after signal timing

* Data collected using "Floating Car Survey" method



Downtown Revitalization Progress



City Park • South Mall Lot • 6th Street “Downtown” Parking • Innovation Center



Questions?



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