



# Volunteer Program Update

Madelyne Black

Volunteer Program Coordinator

# The Ask

---

That the City Council receive an annual update on the Volunteer Program opportunities and participation.

I want to help!

# How Can I Volunteer for the City?

---

## Online Referrals



Registration software such as CivicRec and Qualtrics make accessing event details and registration easy!



## Phone and Email

You can reach me at (951) 736-2377 or [madelyne.black@coronaca.gov](mailto:madelyne.black@coronaca.gov)



## Walk in

Have an idea about a current program or something we haven't thought about? Let's chat! You can find me at City Hall in the Community Services Department.



# Volunteer Referrals At-a-Glance

---

**613 Referrals!**

9/2023 - 8/2024



Corona Police & Fire  
Department

**263 Referrals**



Community Services  
Library, Parks, Recreation, and Sports

**123 Referrals**



Community Cleanups  
& Neighborhood Cleanup Kits

**300 Referrals**



Other:  
Write in Requests

**195 Referrals**





Community Services Orientation

# Volunteer Orientations

Community Services Department

Corona's Animal Services and Shelter

Direct Referrals for Unique Opportunities

# Volunteers in City Facilities



Book Cleaning Crew

## Corona Public Library

Book Cleaning Crew, Friends of the Library,  
Corona Adult Literacy Services



Senior Nutrition

## Corona Senior Center

Exercise Classes, Senior Nutrition, Computer  
Classes



Exercise Class - Longevity Stick

## Circle City Center

Brown Bag Grocery Distribution, Greeter,  
Adaptive Services



Youth Sports - Basketball

## Youth Sports

Circle City Sports offers Youth Basketball,  
Indoor Soccer, and Youth Volleyball



# Volunteers in City Facilities

---



Code Enforcement

## Corona Animal Shelter

Adoption Services, Animal Socialization, and  
Kennel Assistance



Senior Center – Computer Class

## And More!

Have an idea? Let's chat about it!

## Planning and Development

Code Enforcement Sign Pullers, Office Aides



Corona Animal Services - Animal Socialization

## Internships

Management Services, Archival Internships,  
Risk Management



Senior Nutrition Piano Player

# City Volunteers in Parks and More!

---



Sixth Street Cleanup

## Adopt a Park

8 Active Partnerships



Trail Guides - Tarrah Massey & Diane Thomas

## Closed Group Requests

Have an idea for Corona's Parks and open spaces?

Let's chat about it!

## Corona Beautiful Community Cleanups

10 Events a Year



Patria Church - Village Park

## Guided Hikes and Park Ambassadors

32 Volunteer Participants



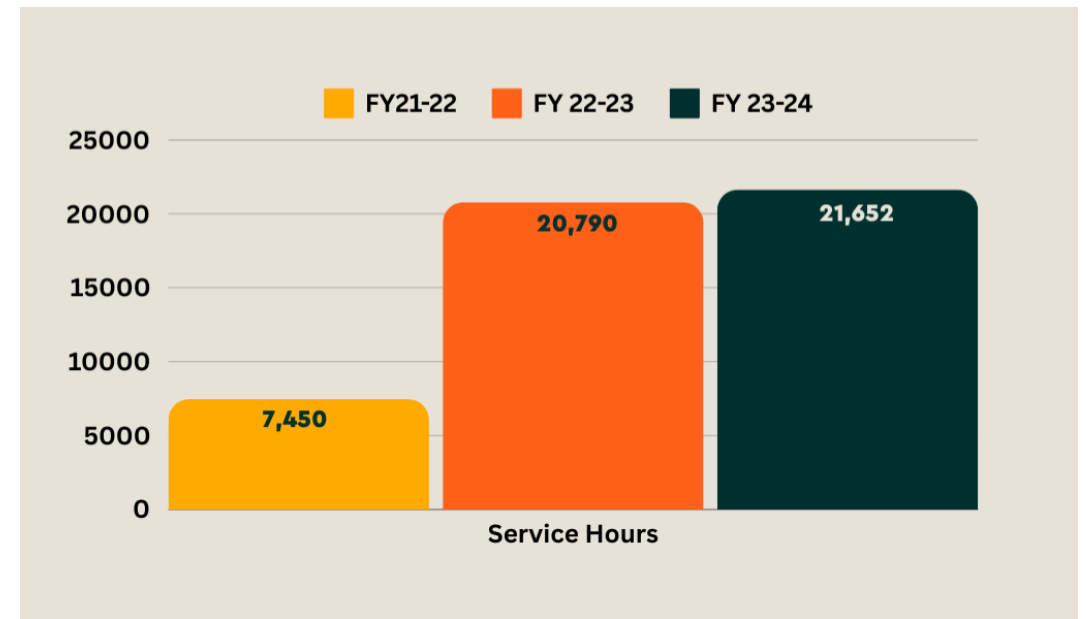
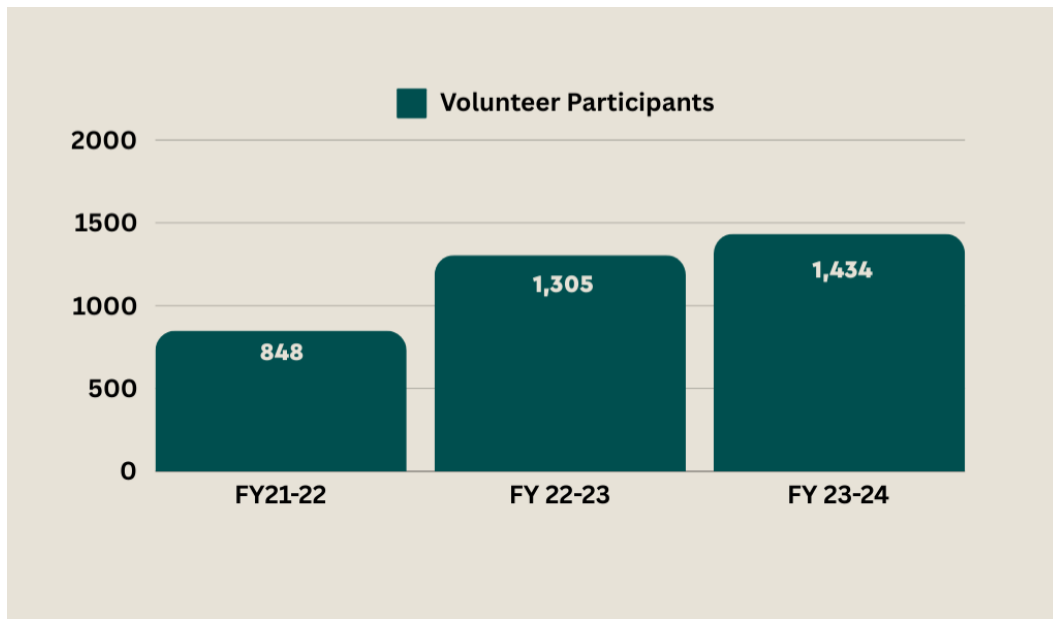
Local Companies giving back!



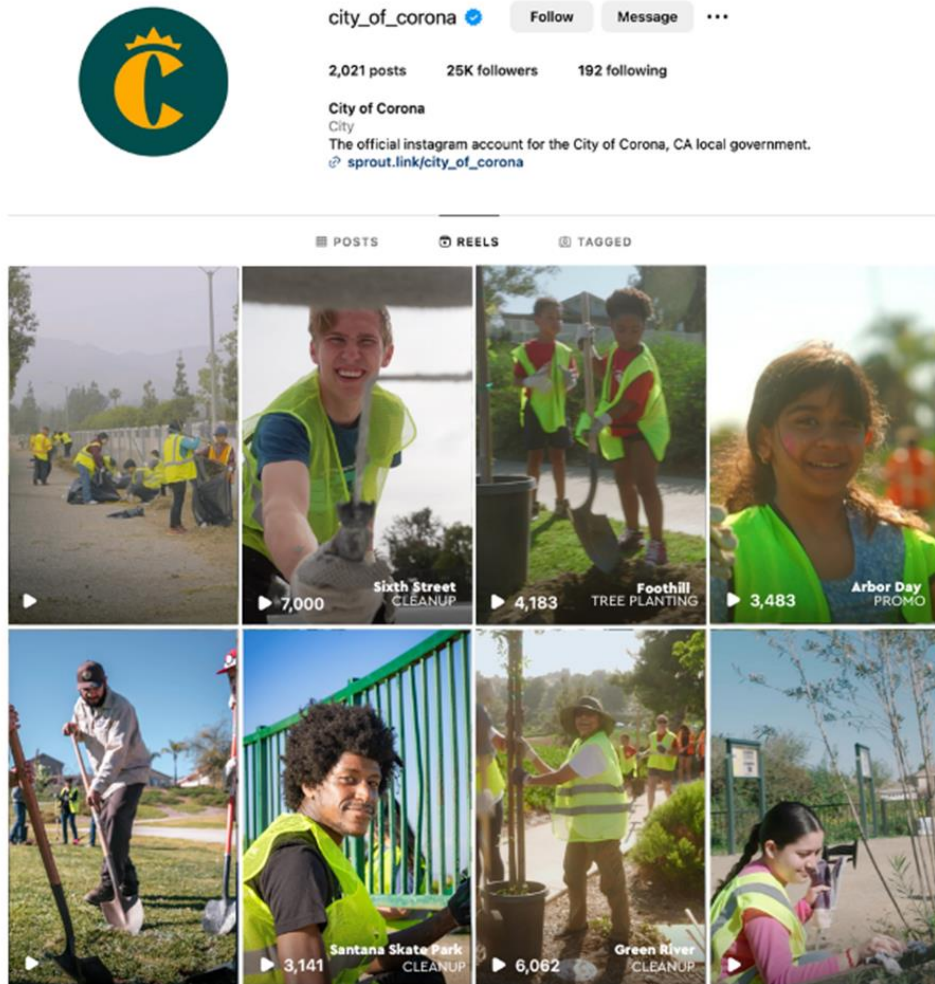
# Corona Loves to Volunteer!

## Community Services Department - Statistical Reports

### Long Term Volunteer Opportunities



# Outreach and Participation





Caroline Gregory – Senior Center, Volunteer of the Year

# Recognition

*“No act of kindness, no matter how small, is ever  
wasted.”*

- Aesop



# Recognition Survey and Strategies

---

## KEY TAKEAWAYS

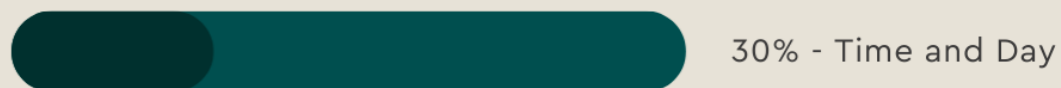
Why do you volunteer?



How would you like to be recognized?



Why have you not attended before?



Favorite part of Recognition?



## What are we doing?

- Thanking our volunteers for their daily contributions!
- Changing our annual Recognition event to be earlier in the year.
- Hosting smaller, less formal events at each volunteer facility.
- Annual Volunteer Recognition Event which includes a sit-down dinner & entertainment!

# Looking Forward

2025



## Programs going strong

Corona Beautiful Community Cleanups, Adopt a Park, Guided Hikes, Library Services, and more!



## Developing Opportunities

We are here to support our staff and the community by providing an easy way to access opportunities, let us know how to improve!



Have an idea? Let's hear it!







## Corona Beautiful Community Cleanups

---

### Winter 2025

Community Cleanup - River Road - Saturday, January 25th  
Trail Cleanup - Skyline - Saturday, February 22nd

### Spring 2025

Arbor Day Planting - Promenade Park - Saturday, March 22nd  
Planting and Cleanup - Victoria Park - Saturday, April 26th  
Community Cleanup - Border Avenue - Saturday, May 24th

---

*All events are 9:00 am - 11:00 am*

*All ages unless otherwise noted*

**Sign up for our next event!**  
[CoronaCA.gov/Registration](https://CoronaCA.gov/Registration)

**Questions? Contact us!**  
951-736-2241





\$725,125\*

Thank you!

---





# Questions?

**Madelyne Black**

Program Coordinator

(951) 736-2377

[madelyne.black@coronaca.gov](mailto:madelyne.black@coronaca.gov)